

INTEGRATED MANAGEMENT SYSTEM (IMS) POLICY

Busways is committed to the protection of the natural environment, the minimisation of pollution and continuous improvement our quality, safety, and environmental performance. This commitment is recognised not only as fundamental to the success of our company, but also in satisfying the needs and expectations of our employees, clients, customers, and the communities in which we operate.

We recognise that risk management is an integral part of good management practice and are committed to establishing and continuously improving our Integrated Management System (IMS) by actively encouraging employee participation, stakeholder collaboration and customer feedback in which risk management is embedded.

To fulfill these commitments, we will:

- Maintain effective systems for quality, health, safety and environmental management compliant with the requirements of ISO 9001 (Quality), ISO 14001 (Environment) and ISO 45001 (Workplace Health and Safety) respectively.
- Comply with or exceed statutory and regulatory health, safety and environmental requirements.
- Provide the relevant resources needed for establishment & implementation of IMS with clear structure and assignment of authorities.
- Set measurable objectives and targets to provide a framework to eliminate work related injuries and illnesses, environmental impacts and manage quality services and customer feedback to drive continuous improvement of our performance and services.
- Commit to promoting the culture of integrated management of quality, environmental care and WHS throughout the entire organisation for our activities, as well as those of our subcontractors, in order to achieve constant and significant prevention of injury and ill health, and any negative impacts our activity could cause on the environment.
- Provide appropriate training, management, and resources to develop control measures and minimise risk.
- Encourage employees to report all hazards, incidents, near misses and illnesses as soon as reasonably practicable, to assist in the removal of any deficiencies.
- Strive to consistently meet or exceed internal and external stakeholders' expectations to achieve our vision
- Anticipate and manage future changes, assess risks & opportunities, and take measures to prevent or minimise risks while maximising opportunities.

Byron Rowe
Managing Director
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